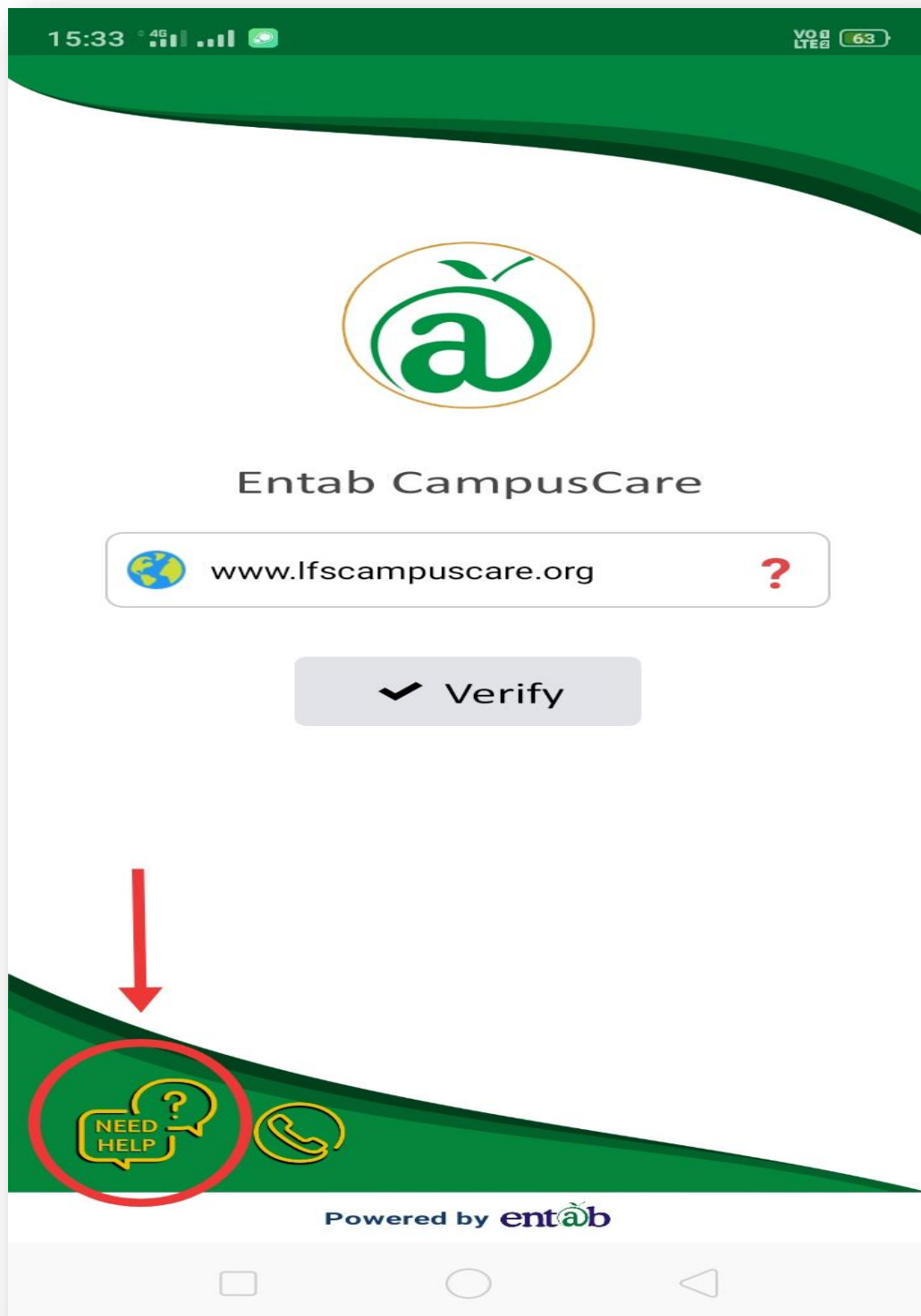


## HELP OPTION FOR PARENTS IN CAMPUSCARE APP

Dear Parents, As you know due to the Pandemic COVID 19 & lockdown in the whole country the Parent's Help Desk (011-43193335) is not working as the offices are closed. Meanwhile you can post your queries/problems in the Mobile App as per the steps below. The PHD team (working from home) will reply your queries or resolve the issues as soon as they receive your request.

1. Open the CampusCare App & click on the "Need Help" option in the options present in bottom right corner of the app as shown in the picture below.



2. Enter school URL, Parent ID/User ID (P followed by the admission no), registered mobile no & problem/query(in the message box) and click on the “SUBMIT” button to send the query. The Parent Help Desk team will reply to you on receiving the query.

15:24 4G LTE 64

Need Help

\*Enter URL

lfscampuscare.org

\*Login User ID

Login / User ID.

\*Mobile no.

Contact No.

\*Message

Type your message here

Max 150 Characters

**Submit**

For More Information

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✉ : parentdesk@entab.in

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